



MOTORIZED COMMERCIAL VEHICLE SUSPENSIONS

North American Commercial Warranty



SAF-HOLLAND's Commitment

We warrant, to any subsequent purchaser for the duration of this warranty, each NEWAY Motorized Commercial Vehicle suspension system manufactured after November 2, 2011, when properly installed on your vehicle, and maintained and operated in accordance with our requirements, as follows:

SAF-HOLLAND will, at its option, repair, replace or reimburse for any suspension or suspension component needing replacement due to defects in material or workmanship. Parts reimbursement is limited to the parts acquisition cost, not to exceed the suggested list price. The cost of repair covered by this warranty includes any reasonable labor expense. Labor reimbursement is based on a published flat rate schedule in conjunction with local labor rates.

Coverage Periods

The parts and labor coverage extends from the verifiable date of installation or, if not verified, the date of sale for the time period or mileage limits listed below.

	TYPE	MONTHS	MILES
Major Components: Main structural components that include, but are not limited to, frame brackets, equalizing beams, axle seats, axle caps, etc.	Labor	12 months	100,000 miles
	Parts	36 months	250,000 miles
ADZ Crossmembers	Parts/Labor	60 months	500,000 miles
Other Components: Other parts and any accessories, except shock absorbers, manufactured or sold by SAF-HOLLAND. Examples of other components include, but are not limited to, bushings, bearings, air springs, fasteners, etc.	Parts/Labor	12 months	100,000 miles
Shock Absorbers: When specified and supplied by SAF-HOLLAND.	Parts Only	12 months	100,000 miles

Your Responsibilities

You are responsible for proper installation, operation, and maintenance as specified in our publications on NEWAY suspension systems and for using the product in recommended applications within rated capacities.

Claims

You are required to obtain prior authorization from us or an authorized customer service representative before replacing or returning any part. You may be required to make the product or part claimed to be covered by this warranty available to us and/or returned to us at your expense for review and evaluation. You will also need to provide the following information: product model, vehicle mileage, installation date, product serial number as shown on the serial tag installed on the product, and application and use information.

Exclusions and Limitations

This warranty does not cover any NEWAY suspension system or component that is altered without written permission, or fails, malfunctions or is damaged as a result of accident, abuse, or improper installation, maintenance or use.

THIS WARRANTY IS OUR SOLE WARRANTY IN REGARD TO COVERED HOLLAND NEWAY SUSPENSION SYSTEMS. WE MAKE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL WE BE RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND.